Case Number	Complaint Against	Allegation(s)	Grievance Committee Recommendation	Board Action
2007-ASL-022	Brian Eugene Smith Priority Security, Inc. 4940 F Capital Blvd Raleigh, NC 27616-0000	Violation of G.S. 74D-8(a)(1), 74D-10(5) - Failing to properly register employees within 20 days of employment. Failing to correct business practice or procedures that have resulted in a prior reprimand by the Board.	Defer action on this matter until the March 2009 Grievance Committee Meeting for further investigation and for Mr. Brian Eugene Smith to produce a copy of the contract for Ms. Wilma Moore.	
2007-ASL-028	Jason Earle Lindquist APX Alarm Security Solutions, Inc. 5132 N 300 W Provo, UT 84604-0000	Violation of G.S. 74D-8(a)(1) - Failing to properly register employees.	Mr. Jason Earle Lindquist and Apx Alarm Company enter into and pay a consent agreement in the amount of \$10, 281.60 for registration violations.	
2008-ASL-008	Robert Braun Amteck International 9216-B Westmoreland Rd Cornelius, NC 28031-0000	Violation of G.S. 74D-2(a) - Engaging in the alarm systems business without being properly licensed.	Issue a Letter of Warning for actions that could possibly result in a violation.	

Case Number	Complaint Against	Allegation(s)	Grievance Committee Recommendation	Board Action
2008-ASL-029	Bill Edward Poole Pinnacle Security, Inc. 1290 S Sandhill Rd Orem, UT 84058-0000	Violation of 12 NCAC 11.0123, G.S. 74D-2(c)(1) - Failing to list the company's alarm licensing number and the Board's address and telephone number on the consumer's contract. Engaging in the alarm systems business without a designated resident qualifying agent.	Revoke the Alarm Systems Business License for Mr. Bill Edward Poole for not having operational control of the company. Pinnacle Security, Inc. enter into and pay a consent agreement in the amount of \$2774.40 for registration violations. Also, Pinnacle Security, Inc. must provide and present a management plan at the March 2009 Grievance Committee Meeting indicating corrective actions for violations. Staff will be conducting a full audit of the company every two years. If any further violations should occur, the company will voluntarily surrender their license.	
2008-ASL-033	Bill Edward Poole Pinnacle Security, Inc. 1290 S Sandhill Rd Orem, UT 84058-0000	Violation of G.S. 74D-8(a)(1), 74D-10(5), 12 NCAC 11.0123 - Failing to properly register employees within 20 days of employment. Failing to correct business practice or procedures that have resulted in a prior reprimand by the Board. Failing to list the Boards address and telephone number on the consumer's contract.	Revoke the Alarm Systems Business License for Mr. Bill Edward Poole for not having operational control of the company. Pinnacle Security, Inc. enter into and pay a consent agreement in the amount of \$2774.40 for registration violations. Also, Pinnacle Security, Inc. must provide and present a management plan at the March 2009 Grievance Committee Meeting indicating corrective actions for violations. Staff will be conducting a full audit of the company every two years. If any further violations should occur, the company will voluntarily surrender their license.	

Case Number	Complaint Against	Allegation(s)	Grievance Committee Recommendation	Board Action
2008-ASL-034	Derek Owen PCA Security, LLC 27072 Simer Wasas Rd Mass City, MI 49948-0000	Violation of G.S. 74D-2(a) - Engaging in the alarm systems business without being properly licensed.	Issue a Cease and Desist letter to Mr. Derek Owen and PCA Security, LLC for engaging in the alarm systems business without being properly license. Also, should the company apply for a license in the future, the application will be referred to the Screening Committee for further action.	
2008-ASL-037	Jerry Donald Harmon Alarm Security Group, LLC 5305 Raynor Rd Ste 101 Garner, NC 27529-0000	Violation of G.S. 74D-6(5) - Knowlingly making any false statement or misrepresentation in an application made to the Board for a license or registration.	No Violations of 74D-Case be dismissed.	
2008-ASL-046	Jason Earle Lindquist APX Alarm Security Solutions, Inc. 5132 N 300 W Provo, UT 84604-0000	Alleged 74D Violation	No Violations of 74D-Case be dismissed.	

Case Number	Complaint Against	Allegation(s)	Grievance Committee Recommendation	Board Action
2008-ASL-047	Frank Leo Chaput Power Home Technologies, Inc. 4905 Green Rd Ste 107 Raleigh, NC 27616-0000	Violation of 12 NCAC 11.0301, 12 NCAC 11.0306 - Failing to submit and sign an application form for the registration of employees on a form provided by the Board. Failure to complete a form provided by the Board for each applicant for renewal of a registration identification card and submit form not less than 30 days prior to expiration of the applicant's curent card.	Mr. Frank Leo Chaput and Power Home Technologies enter into and pay a consent agreement in the amount of \$8486.40. It is agreed that the consent agreement can be paid in 4 equal monthly payments each in the amount of \$2121.60 per month.	
2008-ASL-049	Bill Edward Poole Pinnacle Security, Inc. 1290 S Sandhill Rd Orem, UT 84058-0000	Violation of G.S. 74D-8(a)(1), 74D-10(5), 12 NCAC 11.0123 - Failing to properly register employees within 20 days of employment. Failing to correct business practice or procedures that have resulted in a prior reprimand from the Board. Failing to list the company's alarm licensing number and the Board's address and telephone number on the consumer's contract.	Revoke the Alarm Systems Business License for Mr. Bill Edward Poole for not having operational control of the company. Pinnacle Security, Inc. enter into and pay a consent agreement in the amount of \$2774.40 for registration violations. Also, Pinnacle Security, Inc. must provide and present a management plan at the March 2009 Grievance Committee Meeting indicating corrective actions for violations. Staff will be conducting a full audit of the company every two years. If any further violations should occur, the company will voluntarily surrender their license.	

Case	Complaint Against	Allo motion (a)	Grievance Committee Recommendation	Doord Action
Number 2008-ASL-053	Derek Owen PCA Security, LLC 27072 Simer Wasas Rd Mass City, MI 49948-0000	Violation of G.S. 74D-2(a) - Engaging in the alarm systems business without being properly licensed.	Issue a Cease and Desist letter to Mr. Derek Owen and PCA Security, LLC for engaging in the alarm systems business without being properly license. Also, should the company apply for a license in the future, the application will be referred to the Screening Committee for further action.	Board Action